

Professional Profile

DR ANGELA RAMSAY

Founder and Lead Consultant | The Thinking Centre

Dr Angela Ramsay is an organizational development strategist, award-winning educator and ICF-credentialed coach who helps organizations strengthen judgment, conduct, leadership and organizational practice. Through The Thinking Centre, she develops practical systems and focused training programmes for people at every organizational level - from senior executives to employees on the factory floor.

Her work is distinguished by an ability to turn complex organizational concerns into clear, workable structures. These include codes of conduct, organizational policies, critical-thinking programmes, leadership-development initiatives and systems designed to improve consistency, accountability and decision-making. She brings together organizational development, applied psychology, education and disciplined implementation so that ideas can be translated into daily practice.

A record of implementation

As Chief Consultant Environmental and Safety Officer, Dr Ramsay led Wray & Nephew Limited to become the first organization in Jamaica to receive the Ministry of Labour's Gold Certificate for Occupational Health and Safety. The achievement demonstrates more than specialist knowledge in safety: it reflects her capacity to build a system, engage people across an organization, establish standards and guide sustained implementation toward a demanding external benchmark.

Her consulting and advisory work has included assignments for UNESCO, the International Labour Organization, the Commonwealth Secretariat in London, Japan Overseas Cooperation Volunteers, the British Council and Ministries of Education. She has worked or studied across six continents and brings a practical awareness of how culture, leadership and institutional realities influence whether an organizational initiative succeeds.

Work through The Thinking Centre

- Organizational codes of conduct and focused conduct protocols
- Critical thinking for business, leadership and workplace decision-making
- Organizational systems, policies and implementation frameworks
- Leadership coaching, strategic navigation and executive development
- Training designed for specific organizational levels and operational needs
- Change management, quality improvement and institutional strengthening

Systems, education and public service

Dr Ramsay was one of the architects of the Commonwealth Teacher Recruitment Protocol, published by the Commonwealth Secretariat and adopted by Commonwealth countries. The Protocol established principles to guide the international recruitment and treatment of teachers. Her contribution to this work reflects her ability to consider ethics, policy, institutional responsibility and the practical consequences of written standards.

At The University of the West Indies, she taught Theoretical Perspectives in Nursing Education and Testing and Measurement in Nursing Education to postgraduate nurse educators. She also served as a guest lecturer in Adult and Continuing Education for postgraduate students. Her teaching received an Outstanding Educator Award and citations from the Mona School of Nursing.

Dr Ramsay is Chair of FIPA Global and its Director of Critical Thinking. She is also a published author whose work includes *Help for Anxious People*, published by UNESCO. These roles complement, but remain distinct from, her professional work through The Thinking Centre.

Selected credentials

- Master's in Cognitive Behavioural Therapy (Psychology)
- Master's in Adult Education (Organizational Development, Macquarie University)
- ICF-Credentialed Coach
- Six Sigma Black Belt
- Trauma-Informed Practice (Harvard)
- Environmental Management (University of Toronto)
- Occupational Health and Safety
- Small Business Finance (India)

Selected professional commendations

"The training methods that Angela Ramsay employs are thorough, creative and very effective."

Peter Tuckey | Managing Director | Woolworth

"Not only have you been able to grasp quickly the characteristics of our Company and incorporate them into the Handbook, but you also managed to write the information in a simple and easily understandable language."

R Frei | Managing Director | Nestlé Jamaica Limited

"In the field of environment, health and safety, you made the most significant and lasting contribution to our Group of Companies."

William A McConnell OJ CD JP CA | Group Managing Director | Wray & Nephew

Professional approach

Confidentiality, ethical judgment and respect are central to Dr Ramsay's work. She personally oversees assignments undertaken through The Thinking Centre and, where additional expertise is required, works with carefully selected specialists suited to the needs of the organization. The proposed team and its responsibilities are discussed with the client before an engagement begins.